



CERTIFIED BY TAXPAYERS

Protecting Public Investment

Commuter Rail Services

Certified By Taxpayers is the only independent, third-party certification program that verifies government contractor performance in commuter rail operations and maintenance. The certification shows government clients that a contractor is using taxpayer dollars transparently and efficiently. As a result, our certified contractors have one leg up on the competition and can easily show their worth and credibility in the bidding process, enabling them to win more government bids and work.

HOW DOES IT WORK?

Contractors undergo a certification process where their past project performance is compared against pre-established and independent taxpayer-oriented benchmarks. Contractors are charged a research fee for the verification against these benchmarks, and those who meet the standards become a certified contractor. Commuter rail contractors are analyzed based on the following benchmarks:

- On-time performance
- Safety incidents
- Customer complaints

WHO SHOULD BE CERTIFIED?

This certification is for private contractors in the commuter rail industry who have completed projects in the past and are looking to win more contracts in the future. This is for companies confident in the quality of their work.

WHAT ARE THE BENEFITS OF BECOMING CERTIFIED?

Contractors who are certified have a higher chance of winning government contracts since they are proven to be a reputable, reliable, and secure investment for taxpayer dollars. Our team also assists in marketing your certification by sending letters notifying current and potential clients of your certification and developing communication and marketing materials that can be used in the bidding process and on a contractor's website.

Contact us at info@sdcta.org or visit our website at sdcta.org/certified-by-taxpayers for more information.

